# TUCKER CIVIC CENTER TO BEGIN SELLING TICKETS WITH PACIOLAN BEGINNING DECEMBER 1

**TALLAHASSEE, FL** – Global Spectrum, operators of the Donald L. Tucker Civic Center (Tucker Civic Center) at Florida State University, along with the university's athletic department, today announced that the Tucker Civic Center will begin selling tickets through a new ticket company, Paciolan, the leading provider of ticketing, marketing, fundraising and sales automation solutions to more than 500 live entertainment organizations. Paciolan is also the official ticketing partner of Florida State Athletics. Paciolan and Global Spectrum are both subsidiaries of the Philadelphia-based sports and entertainment firm Comcast-Spectacor.

"We're excited that the Tucker Civic Center and Florida State Athletics will now be using the same ticketing platform," said Global Spectrum's Ben Weiss, General Manager of the Donald L. Tucker Civic Center. "We know that with the Paciolan system our customers can expect an easy and smooth ticket purchase experience no matter if they are utilizing the internet, phone or visiting the arena box office. This system upgrade, along with the other facility improvements is all in an effort to improve the quality of service we deliver to our patrons."

"We are delighted to further our relationship with Paciolan via the Tucker Civic Center Box Office. Florida State has partnered with Paciolan for many years and the addition of the Tucker Center to their book of business will improve ticket operations to the benefit of all Seminole fans," said Karl Hicks, Deputy Director of Athletics for External Operations at Florida State University.

Beginning Monday, Dec. 1 at 10 a.m., all tickets to events at the Tucker Civic Center will be made available exclusively through <u>www.TuckerCivicCenter.com</u>, the newly launched and individually branded website for the 12,500 capacity arena. The Tucker Civic Center will begin to leverage Paciolan's industry-leading eVenue online ticketing platform to efficiently sell tickets in real-time, as well as the company's Access Management digital ticketing solution. Paciolan's integrated solutions will provide Tucker Center's fans with an all-in-one eCommerce site and the ability to purchase tickets, manage accounts, and print their tickets at home.

"We are pleased to expand our fantastic relationship with Florida State University to the Tucker Center and provide leading technological solutions," said Dave Butler, Chief Executive Officer of Paciolan. "Paciolan is excited to deliver the necessary platforms to help further enhance the fan experience from purchasing tickets to attending events."

Ringling Bros. and Barnum & Bailey Presents Built To Amaze! Nutz & Boltz, which will come to the Tucker Civic Center from Jan. 8-10, 2015, will become the first event to go on sale via Paciolan. Tickets will still be available for sale at the Civic Center Box Office, or by calling 850-222-0400 or 850-583-4871.

#### About Paciolan

Founded in 1980, Paciolan is the leader in venue enablement, powering ticketing, fundraising and marketing technology solutions for leading organizations across North America. Collectively, Paciolan powers over 500 live entertainment organizations who sell over 120 million tickets annually. Primary markets include college athletics, professional sports, performing arts and arenas. Paciolan is a wholly owned subsidiary of Comcast-Spectacor. Visit <u>http://www.paciolan.com</u> for additional company information.

#### About Global Spectrum

Global Spectrum (global-spectrum.com) manages more than 125 other public assembly facilities around the world. Nearly 24-million people attended more than 15,000 events in Global Spectrum venues last year. Based in Philadelphia, PA, Global Spectrum is part of Comcast-Spectacor, one of the world's largest sports and entertainment companies. Comcast-Spectacor, which operates in 48 of the 50 United States, also owns the Philadelphia Flyers of the National Hockey League, Ovations Food Services, a food and beverage services provider, Paciolan, the leading provider of venue establishment ticketing, fundraising and marketing technology solutions, Front Row Marketing Services, a commercial rights sales company, and Flyers Skate Zone, a series of community ice skating rinks.

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