



# PRODUCTION GUIDE

updated 8.8.22



**Donald L. Tucker Civic Center**  
FLORIDA STATE UNIVERSITY

**OVG360**

# Venue Information

- ▶ Address

505 West Pensacola Street  
Tallahassee, FL 32301

- ▶ Phone Number

850-644-0747

- ▶ Website

[www.tuckerciviccenter.com](http://www.tuckerciviccenter.com)



# Facility Contacts

- ▶ Ron Rideout - General Manager
  - ▶ [Ron.Rideout@oakviewgroup.com](mailto:Ron.Rideout@oakviewgroup.com)
- ▶ Roger Englert - Assistant General Manager
  - ▶ [Roger.Englert@oakviewgroup.com](mailto:Roger.Englert@oakviewgroup.com)
- ▶ David Lewis - Director of Events
  - ▶ [David.Lewis@oakviewgroup.com](mailto:David.Lewis@oakviewgroup.com)
- ▶ Sarah Kraynik - Director of Sales & Marketing
  - ▶ [Sarah.Kraynik@oakviewgroup.com](mailto:Sarah.Kraynik@oakviewgroup.com)
- ▶ Alan Davis - Director of Catering
  - ▶ [Alan.Davis@oakviewgroup.com](mailto:Alan.Davis@oakviewgroup.com)
- ▶ Hannah Hahn- Director of Ticketing
  - ▶ [Hannah.Hahn@oakviewgroup.com](mailto:Hannah.Hahn@oakviewgroup.com)

# About Oakview Group

- ▶ OVG360, a division of Oak View Group, is a full-service venue management and hospitality company that helps client-partners reimagine the sports, live entertainment, and convention industries for the betterment of the venue, employees, artists, athletes, and surrounding communities. With a portfolio of more than 200 client-partners spanning arenas, stadiums, convention centers, performing arts centers, cultural institutions, and state fairs around the globe, OVG360 provides a set of services, resources and expertise designed to elevate every aspect of business that matters to venue operators. Service-oriented and driven by social responsibility, OVG360 helps facilities drive value through excellence and innovation in food services, booking and content development, sustainable operations, public health and public safety and more.
- ▶ Oak View Group (OVG) is a global sports and entertainment company founded by Tim Leiweke and Irving Azoff in 2015. OVG is focused on being a positive disruption to business as usual in the sports, live entertainment and hospitality industries and currently has eight divisions across four global offices (Los Angeles, New York, London, and Philadelphia).



# Arena Information

## ▶ Floor Size

- ▶ Wall to wall - 90' x 120'

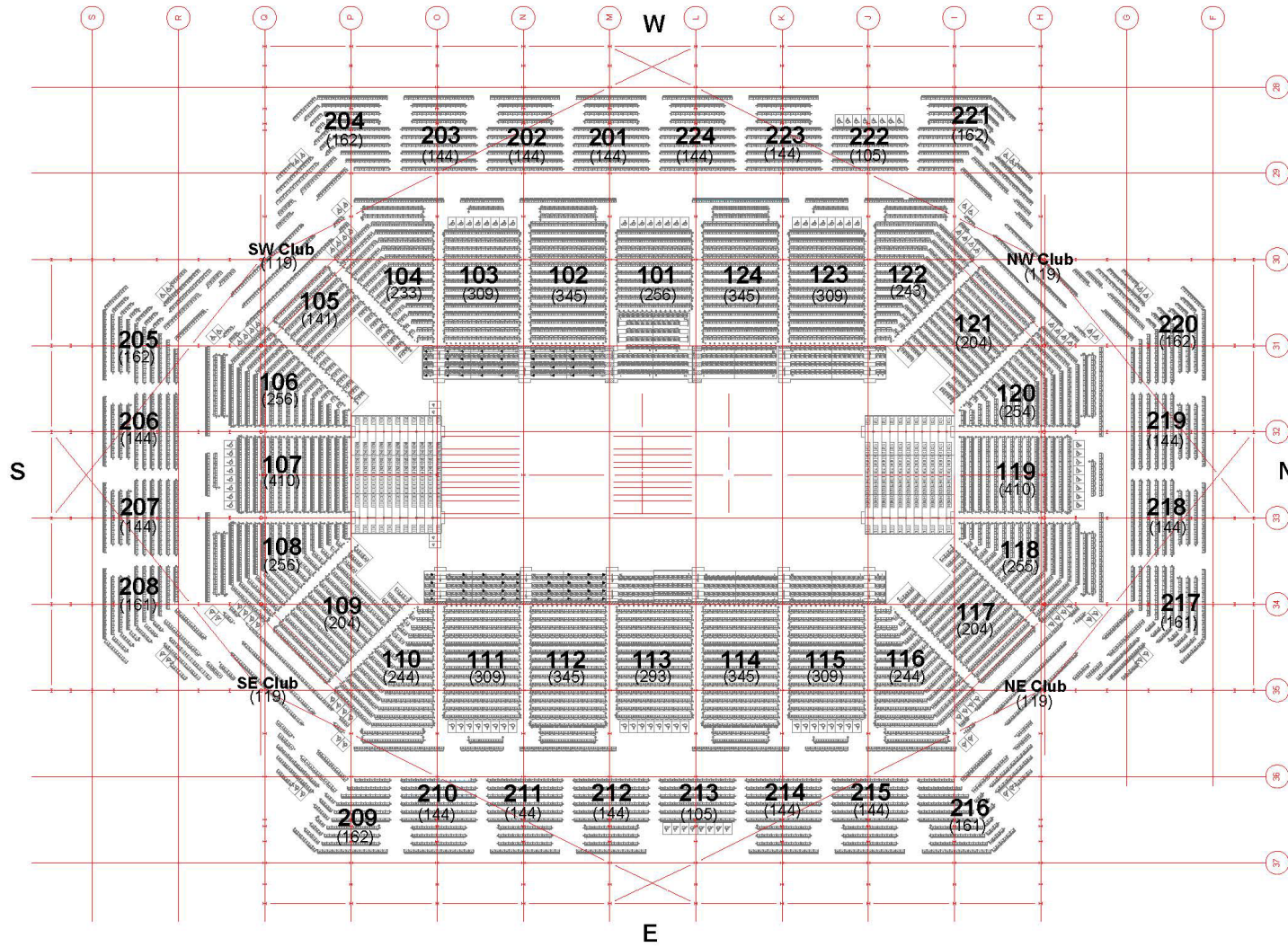
## ▶ Rigging

- ▶ East/West beams on 30' centers run the width of the arena
- ▶ One center North/South beam runs the length of the arena
  - ▶ Cannot be used for any rigging
- ▶ All rigging steel is 87' above the arena floor
- ▶ Each beam can hold a maximum weight of 20,000lbs, with a per point maximum of 5,000lbs.

## ▶ Obstructions

- ▶ (1) 30' x 25' center scoreboard

# Rigging Plot



\*Center beam running North/South cannot be used for rigging

# House Set Ups

- ▶ We are able to set the arena into many different configurations to meet specific event needs and specifications. There is retractable seating around the entire 100 level that can be used in various ways to accommodate production needs and maximize seating.
- ▶ Generic Seating Configurations
  - ▶ End Stage
    - ▶ Reserved seating with retracts out
    - ▶ Reserved seating with north retract pushed in
    - ▶ General admission floor with retracts out
    - ▶ General admission floor with retracts pushed in
  - ▶ Three Quarter House
    - ▶ Reserved seating with retracts out
    - ▶ Reserved seating with north retract pushed in
  - ▶ Quarter House
    - ▶ Reserved seating with retracts pushed in

# End Stage - Reserved Seating with Retracts Out



Arena Capacity  
Floor - 1,154  
100 Level - 4,141  
Clubs - 238  
200 Level - 2,296  
Total - 7,829

Donald L. Tucker Civic Center  
Tallahassee, FL  
Event Date: TBD  
Created Date: June 6th, 2022



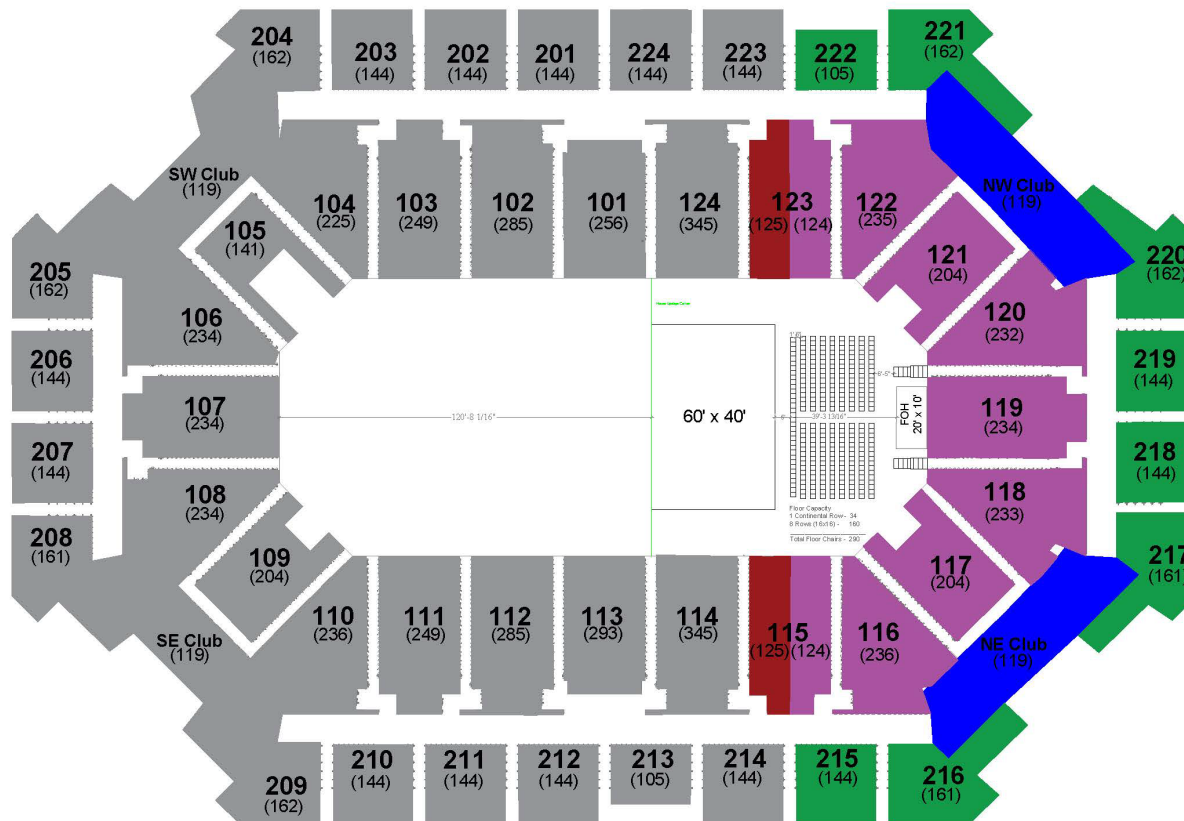
# Three Quarter House - Reserved Seating with North Retract In



Arena Capacity  
 Floor - 850  
 100 Level - 3,736  
 Clubs - 238  
 200 Level - 2,008  
 Total - 6,832

Donald L. Tucker Civic Center  
 Tallahassee, FL  
 Event Date: TBD  
 Created Date: April 4th 2018

# Quarter House - Reserved Seating with North Retract In



Arena Capacity  
 Floor - 290  
 100 Level - 1,826  
 Clubs - 238  
 200 Level - 1,183  
 Production Holds - 250  
 Total - 3,787

Donald L. Tucker Civic Center  
 Tallahassee, FL  
 Event Date: TBD  
 Created Date: April 3, 2018

# Event Production

## ▶ Spotlights

- ▶ (2) 2.5K Xenon Gladiator IIs located in the North arena catwalk
- ▶ (4) 2K Super Troupers located two each on the East and West catwalks and one located on the South catwalk
- ▶ (2) Lycian 400 Superarcs for portable usage and use from the concourse level of the arena

## ▶ Forklift

- ▶ (1) Doosan GC25E-5LP with a 5,000lb load capacity
  - ▶ 14' lift & (1) Set of 5' fork extensions

## ▶ Genie Lift

- ▶ Battery powered Genie Industrial Work Platform with a 30' maximum height

# Event Production

## ▶ Staging

- ▶ (114) 4'x 8' sections of SICO stage
  - ▶ Height adjustable from 4' to 6' in 6" increments
- ▶ (6) 4'x 8' sound wings
  - ▶ Height adjustable from 4' to 6' in 6" increments
- ▶ (30) 4'x 8'x 16" risers
- ▶ (6) 4'x 8'x 8" risers

## ▶ Barricade

- ▶ (20) sections free-standing StageRight blow thru barricade
- ▶ (70) 8' sections of bicycle rack barricade



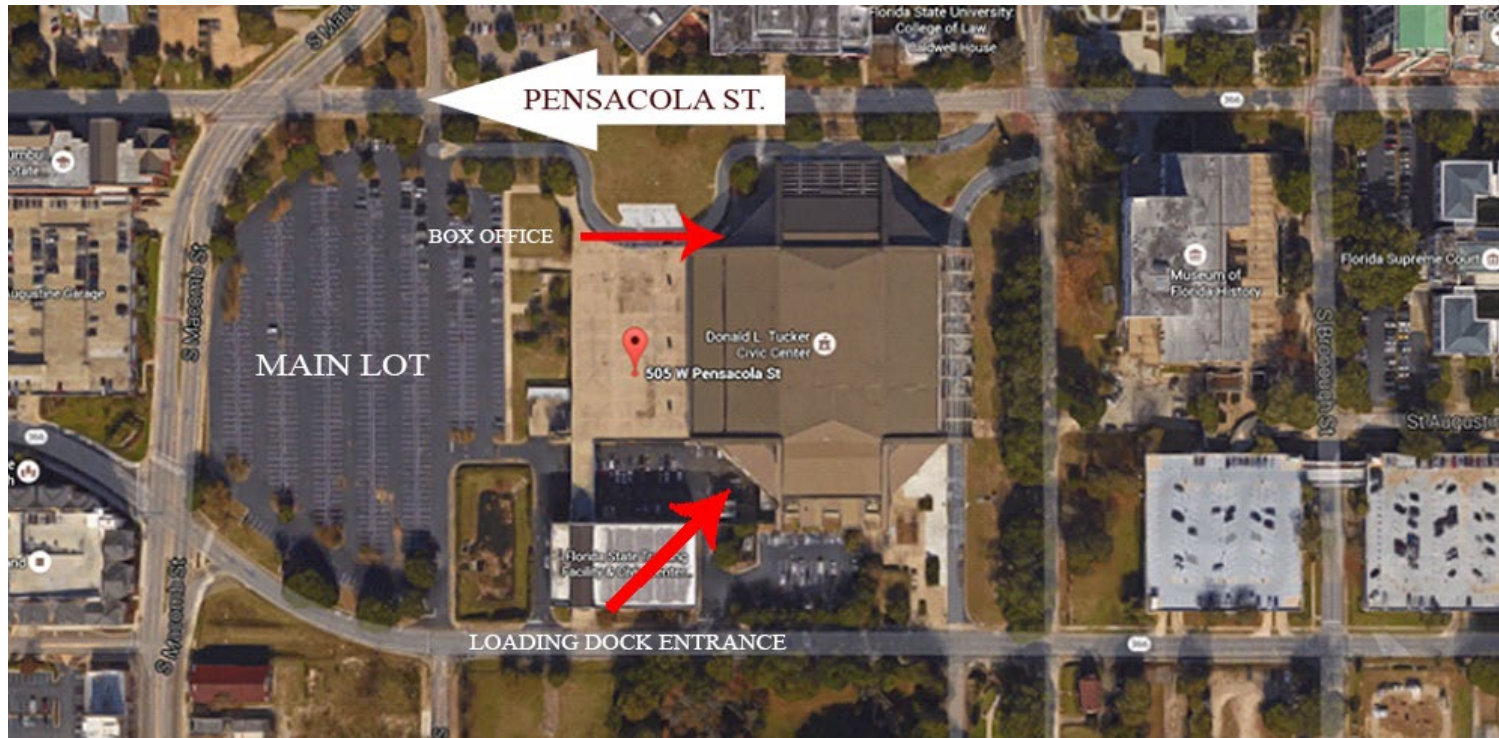
# Event Production

- ▶ Show power - Southwest arena wall
  - ▶ (1) 600amp, 208 volt, 5 wire service
  - ▶ (2) 200amp, 208 volt, 5 wire service
  - ▶ (1) 400amp, 208 volt, 5 wire service
- ▶ Additional power - access hall at Northwest end of arena
  - ▶ (1) 200amp, 208 volt, 5 wire service
- ▶ We do not have any shore power
- ▶ House rigging equipment
  - ▶ 150' 14" triangle truss
  - ▶ 150' 12" TomCat ladder truss
  - ▶ 150' 18" Rhon tower triangle truss
  - ▶ (9) 1 ton CM motors
  - ▶ (6) Block and fall systems
    - ▶ Varying lengths

# Event Production

- ▶ Arena sound & video equipment
  - ▶ The arena is equipped with a state of the art sound system, which is fully programmable for all available seating configurations
  - ▶ It has a center-hung Panasonic video cluster
  - ▶ Any use of either systems must be advanced prior to arrival
- ▶ House Communication System
  - ▶ Clear-Com is hardwired to all spotlight positions, house light and house sound control
  - ▶ Patch panels available in the southeast, southwest and center-west arena vomitories
  - ▶ Belt packs and headsets available for up to (10) positions
    - ▶ (5) Wired
    - ▶ (5) Wireless

# Parking & Loading Entrance



# Loading Area

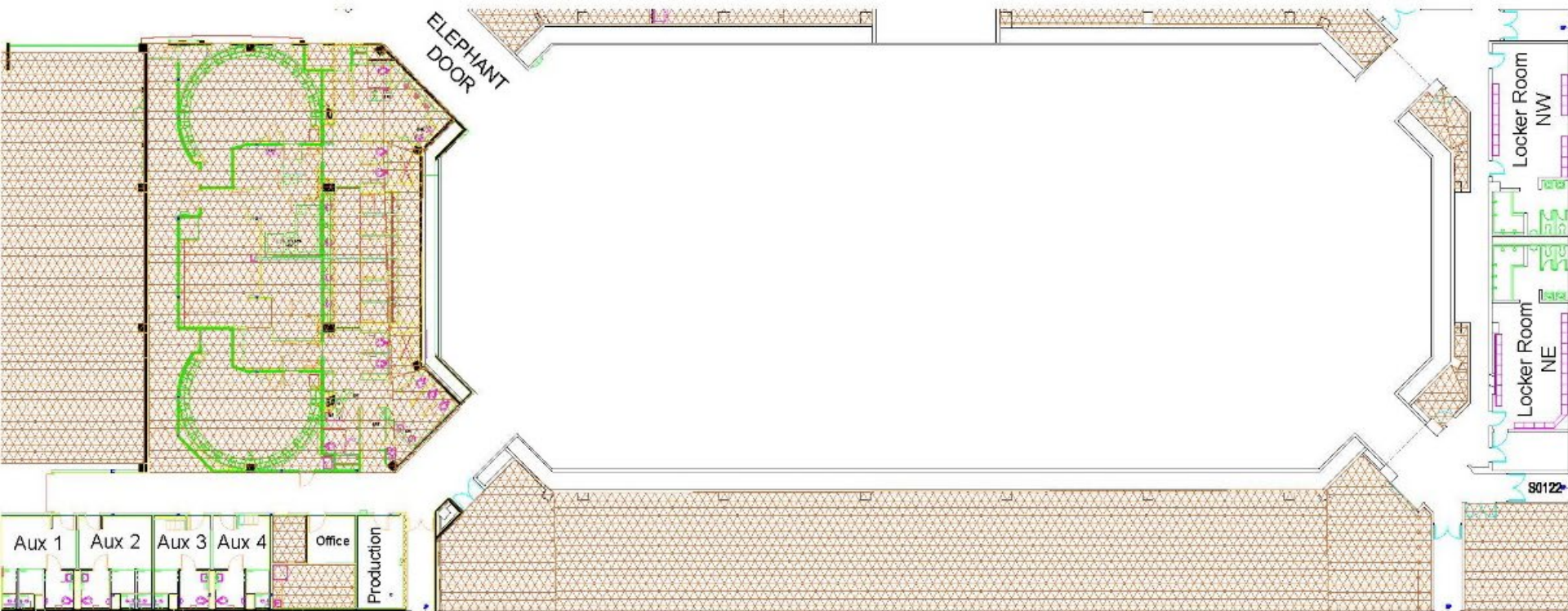
- ▶ 15' x 16' roll-up door in the Southwest corner of the arena.
- ▶ Any equipment requiring a loading height greater than 14' must be advanced in order to adjust the interior curtain clearance.
- ▶ Loading for additional trucks is possible through three (2) 13' 6" H x 10' W doors in a backstage area located 40' South of the main load-in door.
  - ▶ Direct passage to the arena from this location is restricted by a width of 6' 10".
- ▶ Due to ice floor piping and grate, semi-trucks are not allowed on the arena floor at any time.



# Dressing Rooms

- ▶ (1) Production office
- ▶ (4) Performer dressing rooms (Aux 1 - 4)
  - ▶ Private restroom and shower in each room
  - ▶ Each set of rooms has an air wall that can be opened to become one larger room
- ▶ (1) Office/green room
- ▶ (2) Locker rooms
- ▶ Other meeting rooms and team rooms may be available for rental, as needed, for additional office or reception space.

# Available Spaces Layout



# Walk-Through Metal Detectors

- ▶ We utilize (20) Garrett PD 6500i walk-through metal detectors
- ▶ They are placed at patron entrances for ticketed events and for all events that would normally do bag checks
- ▶ All metal detectors are ADA-compliant



# Merchandising & Catering

## ▶ Merchandising

- ▶ Contact: Show Event Manager
- ▶ The standard house split is 70/30 & 90/10
- ▶ Total state and local sales tax is 7.5%
- ▶ OUIVend handles sellers
  - ▶ Contact: Tom Chmielewski
  - ▶ [tom@ouivend.com](mailto:tom@ouivend.com)

## ▶ Catering

- ▶ Contact: Show Event Manager
- ▶ All catering is handled in-house exclusively through catering department